

## Installation guide and Unlock Procedure

Thank you for purchasing Mercury Notes, the most convenient way of sending and receiving text messages over Tetra networks. Remember, to use Mercury Notes, you need to connect your PC to a suitable handset with the appropriate cable.

### CD installation

Place the CD in your computer. From the Start button, select 'Run', and enter 'd:\'. Select the version of MercuryNotes you wish to run, and then follow the on-screen instructions to take you through to the end of the installation procedure.

### Documentation

The MercuryNotes documentation is shipped with the MercuryNotes retail pack. If you require an electronic copy, these can also be found on the distribution disk as .pdf files, along with Adobe Acrobat reader, which is required to view them.

## Unlocking MercuryNotes

In order to permanently run MercuryNotes, a software 'unlock' key is required. If this unlock key is not entered within 30 days, MercuryNotes will be disabled.

For purchasers of MercuryNotes, this software key can be obtained from Thorcom and inputted into MercuryNotes at any time, you do not have to wait for the 30 days to expire.

To obtain your key from Thorcom, Thorcom first requires some simple information from the copy of MercuryNotes running on the PC. This information is used to by Thorcom to produce a specific unlock key.

This process can be started by clicking the small Icon in the top-right hand corner of the title bar of MercuryNotes, and selecting 'Unlock MercuryNotes' If your free period has expired, MercuryNotes will automatically start this process for you.

- First, select 'I need an unlock key to update the software' followed by clicking the 'Next button'
- Add your information into the boxes, and select your user class, followed by clicking the 'Next button'
- Then select the update method (telephone or email are the currently supported options), followed by clicking the 'Next button'
- If using the telephone, Thorcom requires the product code and the product key (blue numbers). If using email, an email will be generated using your email account, which needs to be sent to Thorcom in the usual way you send email.

- Using the phone you should immediately receive an 'unlock key'. Clicking the 'Next button' allows this to be entered into Mercury Notes to complete the unlock process.
- If you have received your unlock code by email, you may need to restart the unlock process again. Instead of selecting 'I need an unlock key to update the software', choose 'I already have my unlock key and need to apply it to the software' followed by clicking the 'Next button'. Enter your unlock key into MercuryNotes to complete the process.

Congratulations! You should now have a fully functioning copy of MercuryNotes!

Don't forget to check back to Thorcom's Web site from time to time to check out MercuryNotes news, and other messaging and vehicle location products from Thorcom.

Our web site is <http://www.thorcom.co.uk>

## Support

You can call our support line at any time for assistance on installing or using Mercury Notes:

UK: 01905 756 700  
International: +44 1905 756 700

If you prefer us to provide assistance via email, our addresses are:

[sales@thorcom.co.uk](mailto:sales@thorcom.co.uk) (for sales assistance) and  
[support@thorcom.co.uk](mailto:support@thorcom.co.uk) (for support)